


Susanna Cho


Software & Data Engineer

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📍 Melbourne, VIC

I'm a Data Analyst passionate about turning complex data into clear, actionable insights. With experience in Tableau dashboard development, data integrity, and working closely with stakeholders, I thrive on solving problems and ensuring everything runs smoothly. Always eager to learn and bring even more value to my work.

EXPERIENCE

Analyst, Data Engineer

IAG · December 2022 - Current

Data Integrity & Impact Analysis

- Assessed the impact of archiving legacy tables on source data.
- Investigated data availability for reporting, identifying gaps and recommending solutions.

Tableau Dashboard Testing & Development

- Led testing for new Tableau dashboards (e.g. GDP), ensuring accurate data and functionality.
- Led discovery and rebuild of the Recognition dashboard to improve data presentation and usability.
- Resolved issues with duplicate or incorrect values in existing dashboards.

Stakeholder Management & Data Monitoring

- Managed legal data monthly loads into Greenplum, ensuring data accuracy in Tableau and resolving discrepancies.
- Liaised with stakeholders to add new fields to tables and support testing.

Business-As-Usual (BAU) & Reporting Support

- Conducted employee data stocktake for government reporting requirements.
- Assisted in identifying missing data for reporting and sourced additional required data.

Software Engineer Intern

Helfie · September 2022 - October 2022

- Review Typescript code, implement changes and updates when necessary

SKILLS

- SQL
- Tableau
- NodeJS
- React
- Python
- PostgreSQL

EDUCATION

General Assembly
Software Engineering
Immersive 2022

PROJECTS

Hydrate Me

Full Stack MERN application for tracking daily water habits.

User: demo P/word: demo

[Website](#) [Github](#)

Safe Journey

Full Stack MERN application for safe travelling for members of the LGBTQIA+ community, people of colour and women.

User: demo P/word: demo

[Website](#) [Github](#)

Skincare Journal

A full CRUD application for a personal skincare journal created using NodeJS, Express, MongoDB, HTML, CSS and Bootstrap.

User: demo P/word: demo

[Website](#) [Github](#)

Tic Tac Toe Game

Interactive game using HTML, CSS, DOM manipulation, and Javascript.

[Website](#) [Github](#)